

Atty Docket No. 20375-022000

PTO FAX NO.: 703-305-7687

ATTENTION: Examiner Alain L. Bashore  
TELEPHONE NO.: 703-308-1884

Group Art Unit 3624

**OFFICIAL COMMUNICATION**  
**FOR THE PERSONAL ATTENTION OF**  
**EXAMINER ALAIN L. BASHORE**  
**CERTIFICATION OF FACSIMILE TRANSMISSION**

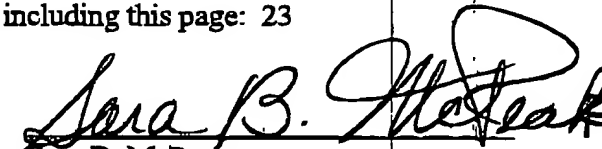
I hereby certify that the following documents in re Application of Lynn Holm-Blagg, et al., Application No. 09/298,417, filed April 23, 1999 for METHODS FOR PROCESSING A GROUP OF ACCOUNTS CORRESPONDING TO DIFFERENT PRODUCTS is being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Document(s) Attached

1. Response to Office Action mailed 10-15-02 (2 pages)
2. Amendment previously mailed to U. S. PTO on July 23, 2002, herein being re-submitted via facsimile transmission. (20 pages)

Number of pages being transmitted, including this page: 23

Dated: October 24, 2002

  
Sara B. McPeak

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RETURN FACSIMILE AT (415) 576-0300**

GROUP 3600

TOWNSEND and TOWNSEND and CREW LLP  
Two Embarcadero Center, 8th Floor  
San Francisco, CA 94111-3834  
Telephone: 303-571-4000  
Fax: 303-571-4321

TMO

Copy 03/15/B  
with page 11  
PATENT

I hereby certify that this correspondence is being facsimile transmitted to the U. S. Patent Office, Examiner Alain L. Bashore, at Fax No. 703-305-7687,

Attorney Docket No.: 20375-022000

On October 24, 2002

TOWNSEND and TOWNSEND and CREW LLP

By: Sara B. McPeak  
Sara B. McPeak

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Lynn Holm-Blagg, et al.

Application No.: 09/298,417

Filed: April 23, 1999

For: METHODS FOR PROCESSING A  
GROUP OF ACCOUNTS  
CORRESPONDING TO DIFFERENT  
PRODUCTS

Examiner: Alain L. Bashore

Art Unit: 3624

RESPONSE TO OFFICE ACTION

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**GROUP 3600**

Assistant Commissioner for Patents  
U. S. Patent and Trademark Office  
Washington, D.C. 20231

**OFFICIAL**

Sir:

In the Office Action mailed October 15, 2002, the Examiner has stated that page number 11 is missing from Applicants' Amendment mailed to the U. S. Patent Office on July 23, 2002. The undersigned attorney states that the Townsend and Townsend and Crew LLP file records show that the entire Amendment submission (20 pages) was sent via first class mail, but in response to the Examiner's request we are hereby re-submitting the entire Amendment (20 pages) via facsimile transmission.

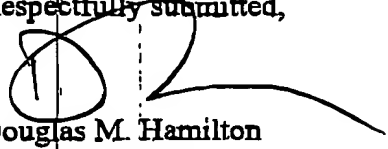
Lynn Holm-Blagg, et al.  
Application No.: 09/298,417  
Page 2

PATENT

CONCLUSION

If the Examiner believes a telephone conference would expedite prosecution of this application, please telephone the undersigned at 303-571-4000.

Respectfully submitted,

  
Douglas M. Hamilton  
Reg. No. 47,629

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DMH:sbm  
DE 7085408 v1

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:

Box Fee Amendment  
Assistant Commissioner for Patents  
U. S. Patent and Trademark Office  
Washington, D.C. 20231

PATENT  
Attorney Docket No.: 20375-022000

On July 23, 2002

TOWNSEND and TOWNSEND and CREW LLP

By: Sara B. McPeak

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Lynn Holm-Blagg et al.

Application No.: 09/298,417

Filed: April 23, 1999

For: METHODS FOR PROCESSING A  
GROUP OF ACCOUNTS  
CORRESPONDING TO DIFFERENT  
PRODUCTS

Examiner: Alain L. Bashore

Art Unit: 3624

AMENDMENT

Box Fee Amendment  
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Washington, D.C. 20231

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GROUP 3600

Sir:

In response to the Office Action mailed March 27, 2002, please amend the above-identified application as follows. A Petition to Extend Time to respond from June 27, 2002 to July 27, 2002 is enclosed herewith.

IN THE SPECIFICATION:

Please substitute the following paragraph for the 2<sup>nd</sup> full paragraph under RELATED APPLICATIONS in the original specification. A clean copy of the